

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

Aitkin Community Hospital, Inc., dba Riverwood Healthcare Center, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Riverwood Healthcare Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Riverwood Healthcare Center:

- Provides free aids & services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Cindi Hills, Director of Human Resources, (218) 927-5595.

If you believe that Riverwood Healthcare Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Cindi Hills, Director of Human Resources, Riverwood Healthcare Center, 200 Bunker Hill Drive, Aitkin, MN 56431, phone (218) 927-5595, fax (218) 927-5575, chills@riverwoodhealthcare.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Cindi Hills, Director of Human Resources, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Affordable Care Act (ACA) Section 1557 Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement for website (English), official bulletin boards (English), and significant publications and communications (English, Spanish, Hmong). Human Resources, February 23, 2017.